



Enroll today for a service Agreement!

To learn more about this plan and what each plan actually covers, or to enroll over the phone we can be reached at 518-857-6131 or 518-885-HEAT, Monday thru Friday from 9 a.m. to 4 p.m.

You may also return the completed form to:

JDJ Comfort Systems
 44 Brickyard Road
 Mechanicville, NY 12118

1.) Select the Right Service Agreement

			Full Payment (Check or Credit Card)		Monthly Payment (Credit Card only)
Comfort Agreements Parts & Labor Coverage	Comfort Heat	<input type="checkbox"/>	\$305.99	<input type="checkbox"/>	\$25.50
	Comfort Cool	<input type="checkbox"/>	\$245.99	<input type="checkbox"/>	\$20.50
	Comfort Heat & Cool	<input type="checkbox"/>	\$459.96	<input type="checkbox"/>	\$38.33

Comfort Plus Agreements Parts & Labor Coverage One Annual Tune-Up	Comfort Heat Plus	<input type="checkbox"/>	\$399.95	<input type="checkbox"/>	\$33.41
	Comfort Cool Plus	<input type="checkbox"/>	\$340.94	<input type="checkbox"/>	\$28.41
	Comfort Heat & Cool Plus	<input type="checkbox"/>	\$582.00	<input type="checkbox"/>	\$48.50

These comfort agreements are designed to give you two options. You can simply sign up to have coverage on your heating or central A/C system for parts and labor or go with our plus agreements which would include an annual preventative maintenance. Heating plans will include water heater coverage. There is also the option to choose the "Combo" agreement. You will receive coverage for both heating and cooling. If you decide on the Combo Plus it includes maintenance on both units. All preventative maintenances will be performed during the early fall/spring months. There will be a co-pay of \$65 to come and diagnose the problem. (Regularly a \$95 fee for non-agreement holders) **Terms on Conditions on the reverse side.**

This agreement does not include discount for afterhours/holidays. You would have to pay for overtime trip charge of \$179 and Labor cost of \$72.50 per hr to cover after hours.

2.) Select Payment Method

<input type="checkbox"/>	Check Enclosed	In the amount of \$ _____ (Please make checks payable to JDJ Comfort Systems)	
<input type="checkbox"/>	Credit Card	<input type="checkbox"/> Single Payment of \$ _____	<input type="checkbox"/> 12 Monthly Payments of \$ _____ <small>Credit Card will be in equal installments for 12 months*</small>
		<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> AMEX <input type="checkbox"/> Discover	Card Number: _____ Exp. Date: _____

3.) Provide Contact Information

Customer Name _____ **Date** _____

Address _____

Email _____ **Phone Number** _____

Residential Service Agreements

518-885-HEAT

JDJ HEATING/COOLING SERVICE AGREEMENTS SUMMARIES*

- **Number of Units:** Each heating unit or central AC unit is required to have an individual service agreement. Each agreement will be assigned to the serial number of the equipment covered.
- **Equipment Condition:** Our service agreements do not cover pre-existing conditions, obsolete parts, any parts or labor required to repair equipment damaged by flooding, freezing, fire, water leaks, electrical power surges, customer negligence or vandalism. We will not be responsible for any direct, consequential or incidental damage resulting from equipment failure. To qualify for a plan, equipment must be in good condition and meet state and local code requirements.
- **Inspection(s):** While we don't require an inspection of your equipment to qualify we reserve the right to inspect your heating or cooling system and water heater before approving the contract commitment or to refuse service for safety reasons.
- **Effective Date:** Service contracts are effective seven (7) days after receipt of payment and will continue for a one (1) year periods.
- **Cancellations:** If within the first thirty (30) days of coverage you are not satisfied with your service plan agreement, we will either refund the cost of the agreement minus any service call expenses incurred or impose a \$25 administrative charge, whichever is greater. After 30 days, all agreements are non-refundable.
- **Proof of Purchase:** You can pay by check, VISA, MasterCard, Discover and American Express. Your cancelled check or credit card statement will serve as proof of purchase of coverage.
- **Plan Renewals:** Prior to the expiration of the term of the selected Agreement, customer will be sent a renewal notice advising Customer that the Agreement is expiring and that payment is required to renew the Agreement and ensure continuous coverage. Monthly credit card customers WILL NOT receive a renewal invoice and will be AUTOMATICALLY renewed. If Customer does not wish to renew the Agreement, Customer must advise JDJ Comfort Systems before the expiration date by calling 518-885-HEAT. The Agreement will be renewed upon receipt of payment. JDJ reserves the right to change prices at the time of renewal.
- **Other:** A JDJ Comfort Systems service technician or an authorized partner will perform all service work using JDJ provided parts. We will always provide our customers with responsive, reliable service except when we are unable to do so due to weather conditions, work stoppage, or other circumstances beyond our control. This plan is non-transferable.

COMFORT HEAT AGREEMENTS*

- **Unit Size:** Products and services apply to heating systems of up to 200,000 BTUs serving no greater than two dwelling units. **Excludes all oil/propane furnaces.**
- **Service:** Customers can obtain service under the Agreement by call 24/7 at 518-885-HEAT. **You would have to pay for overtime trip charge of \$179 and Labor cost of \$72.50 per hr to cover after hours.**
- **Coverage:** The Comfort Heat Agreement or Comfort Heat Plus Agreement ensures that you'll receive priority service in the event of a system breakdown. The following parts-plus labor for those parts are included: Air Scoops, Air Vents, Appliance regulator, Aquastat, Atmospheric burners (if available)**, Atmospheric burner parts, Balancing valves, Blower motor, Blow down valve, Circulator couplings, Circulator motor and pump***, Draft diverter, Draft inducer and motor, Electronic ignition (control/sensor/wiring), Expansion tank draining (if needed), Fan-assisted internal motors, Fan belt/controls relay, Gas valve, Gauge glass, Heating fuses, Hot surface ignitors, Low water cutoff, Pig tail, Pilot generator and tubing, Pilot (standing) and assembly, Pressure switches, Pressuretrol Relays, Standard limit controls, Switches, Thermocouple, Thermostat (standard), T&P relief valve, Transformer, Zone valve head. Water Heater Parts****: Appliance regulator, Atmospheric burner parts, Atmospheric burners** (if available), Flame sensor/switch, Gas valve, Pilot (standing) and assembly, Pilot tubing, Relays & temperature controls, T&P relief valves, Thermocouple, Vacuum valves.
- **Exclusions:** This heating service agreement does not cover any parts NOT specifically listed, and any of the following major parts or systems: air ducts, asbestos coverings, automatic fill valves, backflow preventers, barometric dampers, Boderus boilers, boiler motor assembly, electrical wiring, electronic air cleaners, FHA dampers and auxiliary controls, floor furnaces, flue pipe, heat exchangers, heating pipes, circulator re-piping and gas piping, house plumbing, humidifiers, Hydro Air systems air handler, Oil/propane heating systems, plugged heaters, pool heaters, power-vented heaters, pulse combustion equipment, retrofit forced draft inducers, rooftop package units, room heaters, seasonal turn-ons and offs. Veisman boilers, vent dampers, wall hung heaters/water heaters and water heater tank replacement.

COMFORT HEAT PLUS AGREEMENTS*

- **For Comfort PLUS Agreements Plans ONLY:** One Annual cleaning will be scheduled at the discretion of JDJ Comfort Systems, during our off peak periods.

COMFORT COOL AGREEMENTS*

- **Unit Size:** Central A/C units no greater than 5 tons.
- **Service:** Customers can obtain service under the Agreement by call 24/7 at 518-885-HEAT. **You would have to pay for overtime trip charge of \$179 and Labor cost of \$72.50 per hr to cover after hours.**
- **Coverage:** Includes parts, plus labor for these parts. Air Conditioning Thermostats (Standard, Blower Motor, Circuit Boards, Condensate pumps, Condenser Fan (Motor & Blades) Condenser Coil Cleaning (outside) Contactor Relays, Direct Drive Blower Wheel (no Bearings) Filter Dryer, External Crank Case Heaters, Fuses, Hard Start Kits (original equipment only) High & low pressure Switches, Motor Contactors, Run and Start Capacitors, Safety Limits (all) Sight Glasses, Service Port Valve Caps, Thermal Expansion Valves, Time delay Controls, Transformers, Valves Cores (Schrader Type).
- **Exclusions:** The Cooling Service Agreement does not cover any part NOT specialty listed and any of the following major parts or systems: compressors, condensers, evaporators/ A-coils (including cleaning) Electrical wiring, repair of refrigerant leaks, rooftop package units, or window units.

COMFORT COOL PLUS AGREEMENTS*

- **For Premier PLUS Agreements only: One Annual Cleaning.** Customer must have the air conditioning cleaning completed between April 1 and June 30. If a customer requests a cleaning outside this time periods JDJ Comfort Systems will impose an extra charge of \$94.95. We will attempt to call all customers in late March to start booking their appointments but keep in mind that the minimum outside temperature has to be 50 degrees Fahrenheit or higher.
- We will check the units operation (condensing and blower/coil), lubricate the fan and motor units, clean and repair condensate line (if visible and accessible), inspect all wiring and electrical connections, and replace (customer-provided) air filters, In addition: Inside (Blower & and indoor coil), Check: evaporator temperature differential, main drain and drain pan, inspect: piping connectors, filters, belts and pulley. Outside: (Outdoor Condensing Unit) Check amperage, operation and safety controls, inspect coil contact relays, compressor, fan blades, fuses and circuit breakers.

COMFORT HEAT AND COOL PLUS AGREEMENTS*

- **Premier Heat and Cool PLUS Agreements** include all the terms listed above, including one annual tune-up of your heating and central A/C system.
- **Consult Plan Terms and Conditions** for full benefits under our programs. A full set of terms and Conditions will be sent to you within 10 days of your enrollment. To receive Terms and Conditions prior to enrollment please call 518-885-Heat.

Terms and Conditions and pricing subject to change upon renewal. Some offers available for limited-time only. Other restrictions may apply. The purchase of service from JDJ Comfort Systems has no effect on the price, availability or terms of service from your local gas and electric distribution companies.

**Excludes complete replacement of power burner or conversion burner.